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From: Dave McCoy < Sent: Wednesday, 24 February 2021 12:21 PM
To: Office of Road Safety < officeofroadsafety@infrastructure.gov.au>
Subject: Comments on National Road Strategy2021-30

As a frustrated compliance manager for 30 years, I read the draft and I felt I had read it before, many years ago but that may just be my own experience in this industry.

There are a few areas/suggestions that don't seem to be covered in the draft and they are;

- 1. When the police/RMS do a joint operation on drug and alcohol detection at say, Marulan, they detect around 2-3% of drivers under the influence and then pack up and leave, heralding the operation a success. What would 2-3% of the total number of drivers be, even just in NSW? I think their sample last time round was around 100 drivers.....so, to compliment our own D&A policy efforts, why cant we have a more permanent system of random D&A testing at the likes of Mt White? Or, simply have a blitz more often? I prefer the permanent option, everyone gets tested eventually.
- 2. I simply cannot overestimate the affect that some of the larger customers have on fatigue, in spite of our glorious COR laws. They are a law onto themselves and if we arnt prepared to be mucked around on site for up to 7 hours getting loaded, then we should give up the work. I thought there would be consultation between operational staff, both ours and theres, when theres going to be considerable delay.....there isn't and I can tell you there never will be.......Surely, theres a way to audit their dispatch systems to COR and have them also accredited.
- 3. I am constantly audited on COR by Linfox, when they ask what I do to prevent fatigue related incidents caused by delays, I just sigh in frustration. I show them the emails to Linfox compliance managers that go unanswered....Its pointless to complain, just cop it and manage the fatigue however you can.
- 4. A driver will have a 7 hour break, then attend a large customer and sit and wait for up to another 7, despite given a timeslot and theres no where to go with that.....They all have their fancy policies that tick all the boxes and don't get me started on their individual inductions online.....absolute rubbish......
- 5. So what of the future, are we doing enough to make Transport and Logistics a career path, akin to an apprenticeship? Certainly not, plenty of hot air to date......

I could go on but Im only frustrating myself again......

HR/Compliance Manager

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